

CARE: VINYL FLOORING

Keeping the floor clean is not hard, but there are some guidelines to increase the life of your flooring.

Dust, sand and grit particles are the enemy. Sweep or vacuum frequently. Don't use a vacuum with a beater bar as it may scratch your floor. And don't use scrub brushes.

When sweeping or vacuuming does not remove the dirt, mop the floor with clean warm water. Rinse the floor thoroughly with fresh water.

If water alone does not clean the surface, use professional cleaning products; Most "no-rinse" cleaners will work just fine.

An ounce or so of liquid detergent or ammonia in a gallon of water will work, but you will need to rinse the floor well.

Do NOT use detergents, abrasive cleaners or "mop and shine" products.

And always toss in an ounce of prevention. Mats or rugs in front of outside doors will help keep the dust and grit from getting to the floor in the first place. Be sure the mats and rugs you buy are for vinyl floors. Some rubber-backed mats may leave stains or marks.

It's Just a Spill

For spots or spills, wipe them up immediately and use the same technique on the spot as you would for the whole floor.

WARRANTY

This warranty extends only to the original end-user. Warranties are non-transferrable. No Installer, Retailer or agent or Employee of GWC may alter the obligations or limitations of any GWC Warranty.

Qualifying Product:

Overall Thickness of Plank Products- 3mm, Wear layer thickness- .55/22mil

Products:

GWC Floors warrants its Vinyl Platinum Collection Flooring to be free from manufacturing defects for the period of time specified below from the date of purchase.

20-Year Residential Limited Warranty;

GWC Floors warrants its Vinyl Platinum Collection Flooring to be free from manufacturing defects in residential environments for 20 years from the date of purchase.

10-Year Commercial Warranty;

GWC Floors warrants its Vinyl Platinum Collection Flooring to be free from manufacturing defects in commercial environments for 10 years from the date of purchase.

Installation:

GWC warrants the Installation integrity of these products provided the floor was installed according to the GWC Vinyl Platinum Collection Installation Instructions. Installation integrity signifies that the products are installed to the recommendations of the adhesive manufacturer and installation guidelines.

Workmanship:

GWC does not warrant installers, workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your GWC Vinyl Platinum Collection floor should be professionally installed by contractors who have demonstrated expertise in installing commercial floors.

Terms:

If a defect covered by this warranty occurs and is reported in writing to the merchant from which the flooring was purchased within the warranty period specified above as applicable, GWC will supply new flooring material of similar color and quality to replace the defective area. GWC will not pay or be responsible for any labor costs.

Limitations on Damages;

GWC excludes and shall not pay any incidental or consequential damages under this warranty. This shall include any liability for lost profits or any indirect, special or consequential damages. The remedies contained herein are the only remedies available for a breach of warranty of any kind. GWC sole obligation and distributor's sole remedy for claims arising hereunder for any and all losses and damages resulting from any cause shall be that GWC shall repair, at the

option of GWC, or replace the defective material. In no event, including in the case of a claim on negligence, shall GWC be liable for incidental or consequential damages.

Exclusions:

The following exclusions are not covered under this warranty agreement;

- Improper installation. Improper maintenance.
- Differences in Color between products, samples and/ or photographs.
- Indentation from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors.
- Discoloration including but not limited to, U.V light and heat sources.
- Failure of the floor to adhere to the subfloor due to, for example, moisture, alkaline or hydrostatic pressure from the subfloor.
- Inappropriate end-user activities.
- Installing over radiant floor heating.
- Damaged caused by fire, flooding or intentional abuse.
- Failure to follow manufacturer's installation instructions.
- This limited warranty is void if, prior to installation, this flooring is not acclimated to room temperature (between 65F and 85F) at job site for a minimum of 48 Hours and, if post-installation, such flooring is not continuously maintained at such temperature.

THERE ARE NO OTHER WARRANTIES BEYOND THIS EXPRESS WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PRUPOSE (INCLUDING SLIP RESISTANCE, FIRE RESISTANCE OR ANY OTHER SAFETY FACTORS NOT SET FORTHIN COMPANY'S SPECIFICATIONS), ARE EXCLUDED. NO IMPLIED WARRANTIES OF ANY KIND ARE PROVIDED. EXCEPT AS HEREIN EXPRESSLY STATED, THERE ARE NO WARRANTIES OR CONDITIONS, EXPRESS OR INPLIED, BY OPERATION OF LAW OR OTHERWISE, FOR ANY BREACH OF CONTRACT, PRODUCTS LIABLILITY, STRICT LIABILITY, NEGLIGENCE OR PART THEREOF FURNISHED HEREUNDER. THE PARTIES AGREE THAT THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ALL OTHER WARRANTIES AND/OR GUARANTEES, EXPRESS OR IMPLIED, ARE EXCLUDED FROM THIS TRANSACTION AND SHALL NOT APPLY FOR THE CONTRACT PRODUCTS.